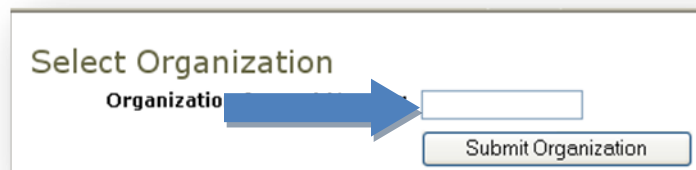


Quick Step Guide for MD Requesters

1. Open your Internet Browser (Internet Explorer, Fire Fox, etc...) and type in www.myschoolbuilding.com in the address bar and press Enter on your keyboard or click on **Go**.

**If you have logged in before please skip to Step 3.*

2. If it is the first time your computer has been to the website, enter the Organization Account number **441186788** and click **Submit Organization** as prompted. Your computer will remember the organization account number on subsequent visits and will skip this step.



Select Organization

Organization

- You may also copy this link and paste it into the web address window:


<https://www.myschoolbuilding.com/myschoolbuilding/mygateway.asp?acctnum=441186788>

TIP: If you want to add a Shortcut to this webpage for easy access, follow these instructions:

- a. Find a blank area on the next page
- b. RIGHT click your mouse
- c. Select **Create Shortcut**.

This will add an **icon** on your desktop that you can double click the next time you want to sign in (allowing you to skip steps one and two).

3. Enter your email address and click Submit.
4. If a **RED** message pops up noting that it can't find the indicated email address, enter your last name and click Submit. Then enter your first name, on the next page, and click Submit.



Email Address

We cannot find the indicated email address.

Please either correct the email address or enter your last name below if you are a new requester.

Last Name



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SUPPORT@SCHOOLDUDE.COM

Filling out the Request Form:

NOTE: ANY FIELD MARKED WITH IS A REQUIRED FIELD

Step 1: This will be filled in with your information from the email address you entered at the sign in screen.

Step 2: Click on the drop down arrow and highlight a **Location** that you want the work to be done and click the mouse.

- Follow the same steps for **Building** and **Area** **if selections are available.*
- Also be sure to type in your **Area description or Room #.**

Indicates required information.

Step 1 Please be yourself, click here if you are not Jill Briley

First Name Jill	Last Name Briley	Email brileyj@laketravis.txed.net
Phone <input checked="" type="checkbox"/> 533-6060	Pager	Cellular Phone

Step 2 Location

-- Select Location --









Building
-- Select Building --

Area
Classroom

 **Area/Room Number**
302

Step 3: Select the icon that best describes your problem and click on it.

Maintenance Help Desk:
Click [here](#) for Maintenance Emergency Contacts.
Click on the problem type below that best describes your issue.

 Alarm	 Appliance Repair	 Asphalt	 Athletic Fields
 Bleachers	 Boiler	 Burglar Alarm	 Carpentry

Step 4: Type in your description of the problem

Optional steps that may appear on your page:

Next Step: Type in the best time for a technician to come by **if available**

Next Step: Click on the drop down arrow and select a purpose code **if available**

Next Step: Use calendar to select a date for when you would like the work to be completed **if available**

Next Step: Click the Attach New File link to attach a photo or document detailing the issue **if available**



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Step 5 Time Available for Maintenance

Step 6 Purpose
-- Select Purpose --

Step 7 Requested Completion Date

(A valid date is required. Text is not accepted, but you may leave it blank. Click [here](#) for assistance in date entry.)

Step 8 Attachment
Attach [New File](#) (Maximum allowed is two attachments with a size of 3MB or less per file.)

☑ **Next Step:** Type in the submittal password of: **dsurequest**

☑ **Last Step:** Click submit



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My Request Tab

After you click submit on the request form, the screen will refresh to the **My Request Tab**.

The screenshot shows a web interface with a navigation bar at the top containing tabs for 'Work Request', 'Schedule Request', 'My Requests', 'My Settings', and 'Help'. Below the navigation bar, there are links for 'My Work Requests' and 'My Schedule Requests'. The main heading is 'My Work Requests'. A note states: 'Note: Once the request is assigned to someone for approval, you no longer can edit the request. You can click on the current assigned person name to send email and request changes on your request.' To the right, a 'Request Totals' section shows '14 Complete'. Below the note is a search bar with the text 'Search for ""' and 'Search this results for:'. There is a 'GO' button, a 'Show All' link, and a printer icon. Below the search bar, it says '1 - 10 of total 71 listed'. There are navigation arrows for 'Previous 10' and 'Next 10'. A table with four columns is displayed: 'Status', 'Location', 'Action Taken', and 'Complete Date'. The table contains one row of data.

Status	Location	Action Taken	Complete Date
Complete	Maintenance Facility	No Action Note	11/19/2004

On this screen you will see up-to-date information on your request including:

- Status
- work order number for referencing
- The date you requested the work
- Any Action Taken notes added by the technician on the progress
- And a Completion Date once the work has been completed

TIPS:

- A. In the Request Totals section (on the right hand side of the above screen), you can click on the number next to the status description to see all request marked with that status.
- B. You can search for any work order request by typing in a key word in the **Search** box and clicking on **GO**. This will pull up any of your requests with that word in it. (Ex: keys would pull up any request dealing with keys).
- C. Click on the **Work Request** Tab to input a new request.

**If you need any assistance, please call our Client Service Center
@ 877-883-8337 or send an email to support@schooldude.com.**



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